

Tuesday, March 17, 2020

Nothing makes us happier than bringing our audience together for a live performance. Canceling these performances was made with the greatest consideration for our audience, the artists that take our stage and our campus community. While the Haugh Performing Arts Center Team is working remotely, it is important that we are still able to connect with you, our audience. If you have tickets for one of the impacted performances, or just a question, the information below will help you.

The current postponement of our season involves the following shows:

Battle of the Big Bands – Saturday, March 14 at 7:00pm

Pat Hazell's The Wonder Bread Years – Sunday, March 22 at 2:00pm

Rodgers and Hammerstein's Cinderella – April 4, 5, and 11 at 2:00pm and April 11 at 7:00pm

Drum TAO 2020 – Sunday, April 19 at 2:00pm.

(New dates to be announced in the near future, pending forthcoming news on COVID-19 procedures.)

Our Box Office is in the process of calling all ticket holders to the above performances, however as of Wednesday, March 18, all outgoing calls will have to be suspended due to the campus closure. Our Box Office is scheduled to reopen on Tuesday April 7. If you have an immediate need, please call our temporary number listed below, or email us.

If you have tickets to any of the above shows, and have not yet heard from our box office staff, your tickets and fees have been put on your Haugh account as a credit. This has been done to expedite the return process in the midst of the campus closure. You have several options for your credit:

HOLD ON TO YOUR SEATS:

We are working to reschedule all of the above shows. Although we do not have specific dates and times yet, you can hold on to your same seats for the rescheduled performance. If you cannot attend the new dates once they are announced, or if we are unable to reschedule the performance, we can still refund your tickets at that time. If you would like to keep your seats, call the Box Office during box office hours or email us at hpac@citruscollege.edu and let us know.

KEEP MY CREDIT TO USE LATER:

Of course, you can opt to keep your credit for a future performance. If you would like to keep your credit, you don't have to do anything, it's already on your account.

DONATE MY TICKETS:

Any donations are tax deductible and greatly help the Haugh Performing Arts Center and the Visual and Performing Arts Division of Citrus College. They are very much appreciated. If you would like to donate your tickets, feel free to call the Box office during our box office hours or email us at hpac@citruscollege.edu and get a big thank you from us.

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FULL REFUND:

We can apply your account credit for these tickets as a refund onto any credit card of your choosing. Once the Box Office is open again, we can process refunds. Unfortunately, for the security of your account information, we cannot process refunds remotely. If you would like a refund, please call the Box Office starting Tuesday, April 7 at 11:00am, and we will apply your refund. Or, you can email hpac@citruscollege.edu and we will call you on or shortly after April 7.

If you have any questions or concerns, feel free to call or email us. Please keep in mind that during our remote working period, our box office line is very limited. Information is changing constantly, and this document will be updated as we get more information. We apologize in advance for any inconvenience. Please stay safe and stay healthy. We are looking forward to a time when we can bring you live performances again and we can all return to enjoying each other's company.

HAUGH Performing Arts Center

hpac@citruscollege.edu

Temporary (March 18 – April 4)

(626) 653-6495

Limited Box Office Hours

Tuesday – Friday 12:00pm – 4:00pm

Regular (Resuming April 7)

(626) 963-9411

Regular Box Office Hours

Tuesday – Saturday 11:00am – 4:00pm